



Vicari Restaurant Group Safety Promise

We understand how important it is to continue to create safe, delicious, and made-from-scratch meals with the first-class service and ambiance you expect from the Vicari Restaurant Group (VRG). We promise to uphold the highest health and safety practices in our kitchens, dining rooms, and banquet centers to ensure the wellbeing of our guests and our team, all while delivering the VRG experience you expect and deserve.

We are pleased to announce we have crafted a VRG Safety Promise in conjunction with the Centers for Disease Control and Prevention (CDC) It is designed to guide each of our restaurant locations in maintaining updated, recommended health and safety practices to better serve you.

Our Promise To You

- We will use a misting, electrostatic disinfection spray to disinfect all our surfaces that is listed by the CDC.
- We use a third-party cleaning company, as well for extra confidence in sanitization.
- All employees are pre-screened for a wellness check upon arriving for their shifts, including a temperature check and are asked a series of health questions each day they come in.
- All employees are required to wear gloves and masks.
- We require frequent and mandatory hand washing between every job, task, and duty.
- All management employees are [ServSafe](#) certified.
- We are following the strictest guidelines from the World Health Organization, CDC, National Restaurant Association, local authorities, as well as our own industry-leading protocols and standards.
- We will utilize an I-Display temperature check that will scan every customer entering the building. If they have a temperature above our threshold, they will not be allowed on the premises.
- All seated tables will be set up with six feet of distancing between parties, and we have implemented social distancing protocols throughout all areas.
- We will ask that guests remain in their vehicles until their table is ready. We will send a text notification when it's ready.
- All customers are required to wear a face covering upon entering, exiting, and moving around our premises.
- We will set up plexiglass protection at bars and barriers in restrooms to reduce risk in employee-to-guest interaction.
- We will have touchless hand sanitizers for customers and employees to use throughout each restaurant



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- We will offer one-time-use menus and the option to download our menus to your personal handheld device.
- Once your reservation is confirmed with an email address and phone number, we will send an email outlining our policies and procedures to ensure everyone's safety.

Your Promise To Us

- To follow the social distancing and sanitary guidelines that have been put in place to protect you and our other customers and employees
- To allow self-screening before entering the restaurant for any signs of COVID-19, including but not limited to a fever, cough, shortness of breath, or known close contact with someone who has COVID-19
- If you cannot enter the restaurant or are otherwise concerned about contracting COVID-19, please use our contactless delivery options.
- If you have any questions about the VRG Safety Promise, please ask for a manager who will be happy to assist you.

We are happy to welcome you and yours into our restaurants and banquet centers. It's an honor to serve you, and we look forward to a bright and safe future as Metro Detroiters.



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